

Control of Operational Software

ISO/IEC 27001:2013

Issue 1	A.12.5.1 Installation of software on operational systems.	Authorised By:- Directors of Demo Company
Page 1 of 1	Effective Date: 1st Nov 2021	Classification: - Internal
Issue Date: 1st Nov 2021		Last Review Date: 1st Nov 2021

Scope

This controlled process defines information security controls applied for installation of software on operational systems.

Responsibility and Authority

The appointed information security representatives are responsible for the overall management of this process including its correct implementation and regular review.

Control and Distribution

This process is issued as a controlled document and can only be updated by the authorised information management representative and must include a revision status and traceability of the change process.

A master is retained as part of the information security management system with uncontrolled copies issued at point of use.

The Process

A.12.5.1 Installation of software on operational systems

The organisation has implemented an **approved software and installation procedure which** at operational level. This includes licence checks. Any new software is reviewed and tested as part of the change management detailed in operations security section 12.1.2 prior to installation.

This procedure includes update of operational software, **by authorised personnel, testing prior to installation and addressed in the documented separation of environments procedure, roll back, audit log, version control and configuration and achieving of old software.**

Third party provided software is supported and out of support software is assessed for risks to ensure information systems are not compromised as part of the documented change management process.

The organisation has a documented process service management relationship process which addresses agreements for accessing information and systems authorised by the authorised persons.